Privacy policy - Applied Epi Incorporated - 2022-04-15

#### 1. WHO ARE YOU?

- 1.1. We are Applied Epi Incorporated, a nonprofit organization registered in Baltimore, Maryland, USA, with registered office at 1101 St. Paul Street # 603, Baltimore, Maryland, USA, 21202. We are a registered public charity 509(a)(2) with EIN number 87-2222471.
- 1.2. We provide training and consulting services to support epidemiologists.

#### 2. WHAT IS THIS NOTICE?

- 2.1. In order to provide our Services, we may need to process **Personal Data** from time to time (that is information about someone who can be identified from the data). This Personal Data may be about you or other people. This notice explains how we will use the Personal Data we hold.
- 2.2. As part of our Services we may transfer Personal Data to other people. We've set out a list of who we might transfer Personal Data to at paragraph 7. This notice only deals with our use of Personal Data. Recipients are not bound by this privacy notice.
- 2.3. We might need to change this privacy notice from time to time. If we do, we will let you know.
- 2.4. All of the defined terms in this notice are explained in paragraph 14 below. If you have any questions about this notice, feel free to send us an email to contact@appliedepi.org.

#### 3. WHO DO YOU HOLD PERSONAL DATA ABOUT?

DATA SUBJECTS	DESCRIPTION
<u>Clients</u>	Any party which has engaged us to provide services;
<u>Our staff</u>	Any party who delivers services on behalf of Applied Epi Incorporated;
<u>General</u> <u>membership</u>	Any party who or which has signed up to be a member of our organisation by creating an Applied Epi account;
<u>Supporters</u>	Anyone who has contacted us to find out about what we do, stay updated on our services by newsletter, donated to us, or otherwise supported us, other than through Membership;

3.1. We hold Personal Data about the following groups of people (**Data Subjects**):

### 4. ARE YOU A CONTROLLER OR A PROCESSOR?

4.1 We are a **Controller** in respect of the following data: names, email addresses, financial/tax information used to compensate our staff, responses and activities submitted within our free online tutorials, and descriptive information submitted voluntarily by a party when registering for an Applied Epi account, registering for a course, joining our newsletter listserv, completing a feedback survey, or submitting posts to the Applied Epi Community forum. This means we make decisions about what data to collect (in respect of those groups of Data Subjects) and how to use it.

### 5. WHERE DO YOU COLLECT PERSONAL DATA FROM?

## 5.1 We might collect Personal Data in the following ways:

## <u>Clients</u>

Source	Types of Data Collected		
Direct interactions with the Data Subject	Contact and Identity Data Transaction, bank account, and payment data Preferences		
Our general public websites (e.g. EpiRHandbook.com)	Traffic Data Usage Data Technical Data		
Applied Epi Community forum	Traffic Data Usage Data Technical Data Posts and replies		
Interactive training exercises and tutorials	Traffic Data Usage Data Technical Data such as question responses, and duration of time spent on the exercise		

## <u>Our staff</u>

Source	Types of Data Collected		
Direct interactions with the Data Subject	Contact and Identity Data Transaction, bank account, and payment data Skills, qualifications, location, and basic demographic information W8BEN form for tax purposes Preferences		
Our general public websites (e.g. EpiRHandbook.com)	Traffic Data Usage Data Technical Data		
Applied Epi Community forum	Traffic Data Usage Data Technical Data Posts and replies		
Interactive training exercises and tutorials	Traffic Data Usage Data Technical Data such as question responses, and duration of time spent on the exercise		

#### General membership

Source	Types of Data Collected
Direct interactions with the Data Subject	Contact and Identity Data
Our general public websites (e.g. EpiRHandbook.com)	Traffic Data Usage Data Technical Data
Applied Epi Community forum	Traffic Data Usage Data Technical Data Posts and replies
Interactive training exercises and tutorials	Traffic Data Usage Data Technical Data such as question responses, and duration of time spent on the exercise

#### Supporters

Source	Types of Data Collected	
Direct interactions with the	Contact and Identity Data	
Data Subject	Transaction, bank account, and payment data if a donation is made	
Our general public	Traffic Data	
websites (e.g.	Usage Data	
EpiRHandbook.com)	Technical Data	

It is possible that some of the Personal Data which we collect and store about **our Staff** may include **Special Categories of Personal Data**. Special Categories of Personal Data includes details about an individual's race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about health and genetic and biometric data.

#### <u>General</u>

We may also collect, use and share **Aggregated Data** such as statistical or demographic data which we collect from interactions with **clients**, **staff**, **supporters**, **general membership**, **and beneficiaries**. Aggregated Data may be derived from Personal Data but since it cannot be used to identify an individual, it is not Personal Data.

Our online presence is hosted on our privately managed DigitalOcean servers. Our internal coordination data is managed via our Google Workspace for Nonprofits account.

# 6. HOW WILL YOU USE THE PERSONAL DATA YOU HOLD AND WHAT IS YOUR LAWFUL BASIS FOR DOING SO?

#### All data groups

- (i) We hold and process all the data in section 5.1 as a Controller, which means we must have a 'lawful basis' for doing so. We have set out how we use these data along with our lawful basis in the table below.
- (ii) Anywhere we are relying on legitimate interest we believe that such processing is necessary for the purposes of our **legitimate interest**, which in this case is to function as a business. We consider such use goes no further than the Data Subject would reasonable expect; is likely to align with the Data Subject's interests (by enabling us to provide a sustainable business model) and is unlikely to be detrimental to the fundamental rights and freedoms of the Data Subject.

PURPOSE/ ACTIVITY	DESCRIPTION	TYPES OF DATA	LAWFUL BASIS	CONDITION FOR SPECIAL CATEGORIES
To manage our relationship with general membership, clients, and supporters	To correspond with people and parties that choose to communicate with us, to donate to our organization, or otherwise inquire about our services. Financial data is used to assess donations, charges for services, or refunds.	Identity Data Contact Data Financial data	Legitimate Interest	
To provide our services	We collect your name, email and other voluntary descriptive information when you register for an Applied Epi account, and display this in your profile as you indicate.	Identity Data Contact Data Transaction Data	Legitimate interest Necessary for the performance of our services or taking steps necessary to enter into a contract.	

To improve our services	If you complete a feedback form or survey from Applied Epi, the responses are stored in our Google Workspace for Nonprofits account, analyzed, and potentially shared with partners in aggregated (de-identified format).	Identity Data Contact Data Traffic Data Transaction Data Survey responses	Legitimate Interest Necessary for the performance of the contract for the provision of our services or taking steps necessary to enter into a contract.	
	We also associate your Applied Epi account with responses or answers that you submit to our tutorials and exercises, to better understand how users learn and to improve our pedagogical approach to training and contribute to the evidence base by publishing or sharing reports/peer-reviewed publication using de-identified data.	Entries or responses in our online interactive tutorials and exercises		
To manage our relationship with staff	We use the financial information you provide to provide you with payment for services. We use basic demographic information to assess the diversity of our staff pool. We use location and tax information to determine our responsibilities regarding US taxes for our payments to you.	Identity Data Contact Data Financial account data Residence data W8BEN form	Legitimate Interest Necessary for the performance of the contract for the provision of our services or taking steps necessary to enter into a contract.	
Administration and Dispute Resolution		Identity Data Contact Data Transaction Data	Legitimate Interest	

Marketing	We will use email addresses of people who have created an Applied Epi account to send them periodic updates on our services. Otherwise, we are not actively engaged with marketing using personal data. Anyone can ask to be removed from emails by emailing contact@appliedepi.org.			
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### 7. WILL YOU DISCLOSE PERSONAL DATA TO ANYONE ELSE?

DATA SUBJECT	TYPES OF DATA	RECIPIENT	REASON FOR
GROUP	TRANSFERRED		TRANSFER
AII	Website analytics data (traffic). We have set Google Analytics to the lowest setting of data collection - to not collect demographics data but only which subdomains of Applied Epi you visited and your city.	Google Analytics	Analytics

If you have any questions about who your data might be transferred to please send us an email at contact@appliedepi.org.

#### 8. WHAT SECURITY PROCEDURES DO YOU HAVE IN PLACE?

- 8.1 It is our policy to ensure that all Personal Data held by us is handled correctly and appropriately according to the nature of the information, the risk associated with mishandling the data, including the damage that could be caused to an individual as a result of loss, corruption and/or accidental disclosure of any such data, and in accordance with any applicable legal requirements.
- 8.2 Only select members of the Applied Epi leadership team have access to the data collected on the

website and by email. Applied Epi leadership team members who are removed will have their access revoked, and passwords will be changed as appropriate.

#### 9. WHERE DO YOU STORE THE PERSONAL DATA YOU COLLECT?

- 9.1 We use servers provided by Google Services and DigitalOcean.
- 9.2 If you would like further information about where we hold your data, please contact us by email: contact@appliedepi.org.

### 10. FOR HOW LONG DO YOU STORE PERSONAL DATA?

#### All data groups

- 10.1. Our retention policies are as follows:
  - (a) we may store data related to financial transactions for up to 7 years to ensure that we have sufficient records from an accounting and tax perspective;
  - (b) we may archive data relating to negotiations, contracts agreed, payments made, disputes raised and your use of our software for up 7 years to protect ourselves in the event of a dispute arising between you and us;
  - (c) we may retain data which is held for marketing purposes for up to 7 years from the date of termination of our contract with you (unless the relevant Data Subject requests erasure of their data prior to that date);
  - (d) we may store aggregate data without limitation (on the basis that no individual can be identified from the data).

# 11. WHAT RIGHTS DOES A DATA SUBJECT HAVE ABOUT THE PERSONAL DATA WE COLLECT AND HOLD?

- 11.1 Data Subjects have the following rights in respect of Personal Data relating to them which can be enforced against whoever is the **Controller**.
  - (a) **Right to be informed**: the right to be informed about what Personal Data the Controller collects and stores about you and how it's used.

- (b) **Right of access:** the right to request a copy of the Personal Data held, as well as confirmation of:
  - (i) the purposes of the processing;
  - (ii) the categories of personal data concerned;
  - (iii) the recipients to whom the personal data has/will be disclosed;
  - (iv) for how long it will be stored; and
  - (v) if data wasn't collected directly from the Data Subject, information about the source.
- (c) **Right of rectification:** the right to require the Controller to correct any Personal Data held about the Data Subject which is inaccurate or incomplete.
- (d) **Right to be forgotten:** in certain circumstances, the right to have the Personal Data held about the Data Subject erased from the Controller's records.
- (e) **Right to restriction of processing**: the right to request the Controller to restrict the processing carried out in respect of Personal Data relating to the Data Subject. You might want to do this, for instance, if you think the data held by the Controller is inaccurate and you would like to restrict processing the data has been reviewed and updated if necessary.
- (f) **Right of portability:** the right to have the Personal Data held by the Controller about the Data Subject transferred to another organisation, to the extent it was provided in a structured, commonly used and machine-readable format.
- (g) **Right to object to direct marketing:** the right to object where processing is carried out for direct marketing purposes (including profiling in connection with that purpose).
- (h) Right to object to automated processing: the right not to be subject to a decision based solely on automated processing (including profiling) which produces legal effects (or other similar significant effects) on the Data Subject.
- 11.2 If you want to avail of any of these rights, you should contact us immediately at contact@appliedepi.org. If we are not the Controller, we will need to transfer your request to the Controller but we will only do so with your consent. If you do contact us with a request, we will also need evidence that you are who you say you are to ensure compliance with data protection legislation.

# 12. WHAT HAPPENS IF I NO LONGER WANT YOU TO PROCESS PERSONAL DATA ABOUT ME?

- 12.1 If we are holding Personal Data about you as a Processor, we will need to transfer your request to the Controller who has engaged us to provide our Services.
- 12.2 If we are holding Personal Data about you as a Controller, we will comply with your request unless we have reasons for lawfully retaining data about you.
- 12.3 If we are holding Personal Data about you and using that data for marketing purposes or for any other activities based on your consent, you may notify us at any time that you no longer want us to process Personal Data about you for particular purposes or for any purposes whatsoever and we will stop processing your Personal Data for that purpose. This will not affect your ability to receive our Services.

# 13. WHO DO I COMPLAIN TO IF I'M NOT HAPPY WITH HOW YOU PROCESS PERSONAL DATA ABOUT ME?

- 13.1 If you have any questions or concerns about how we are using Personal Data about you, please contact our Data Protection Officer immediately at our registered address (see paragraph 1.1 above) or by email to contact@appliedepi.org.
- 13.2 If you wish to make a complaint about how we have handled Personal Data about you, you may lodge a complaint with the Information Commissioner's Office by following this link: <a href="https://ico.org.uk/concerns/">https://ico.org.uk/concerns/</a>.

#### 14. WHAT DO ALL OF THE DEFINED TERMS IN THIS PRIVACY NOTICE MEAN?

14.1 Throughout this notice you'll see a lot of defined terms (which you can recognise because they're capitalised). Where possible, we've tried to define them as we go, but we thought it might be useful to have a glossary at the end for you. Anywhere in this notice you see the following terms, they'll have the following meanings:

**Controller** is a legal term set out in the General Data Protection Regulation (**GDPR**), it means the party responsible for deciding what Personal Data to collect and how to use it;

Data Subject means the individual who can be identified from the Personal Data;

**Personal Data** means data which can be used to identify a living individual. This could be a name and address or it could be a number of details which when taken together make it possible to work out who the information is about. It also includes information about the identifiable individual;

**Processor** is another legal term set out in the GDPR, it means the party who has agreed to process Personal Data on behalf of the Controller; and

**Special Categories of Personal Data** means details about an individual's race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about health and genetic and biometric data.

Last updated: 2022-04-15